

## **Introduction to Human Services**

Lower level, Liberal, 4 credits

Introduction to Human Services is considered to be lower level knowledge that is liberal. It represents foundational skills and concepts that an entry level human service worker has acquired. Introduction to Human Services is more often about why we do things (i.e., liberal) and not necessarily how we do things (i.e., non-liberal). At Empire State College and community colleges, the course in Introduction to Human Services is offered at the lower level.

The questions below can only be utilized for Introduction to Human Services at the lower level, not advanced level. There is a PLA guide for Child Welfare at the advanced level in this area.

Please use the questions below to structure your PLA submission on the topic of Introduction to Human Services. Copy each question and respond directly below it. If you utilize an outside source, such as a website or a book, make sure to reference this in your response. The responses to the questions should be submitted in a Word document and uploaded in PLA Planner. In PLA Planner, you would list the topic as Introduction to Human Services, asking for 4 credits, and designate this as Lower Level and Liberal.

Please note – responding to these questions is not a guarantee of credit. You will still be expected to speak with an evaluator and answer any supplemental questions that they may have. The evaluator would then make a credit determination.

### **Questions for Students to respond to**

**We suggest you save this document with your name and the title of the PLA (e.g., Smith Introduction to Human Services PLA) and answer beneath each question below.**

Name:

ID:

PLA Title: Introduction to Human Services

Number of Credits Requested: 4

Type: Lower level, Liberal

1. Briefly describe your experiences in the area of human services.

2. Discuss the variety of human service interventions that exist.
  
3. Describe the motivations for choosing a helping profession. Reflect upon your own motivation to enter into the human services field.
  
4. Describe characteristics that are important in your role as a human service professional.
  
5. Why is it important to understand the client and their environment?
  
6. How does care coordination and collaboration benefit the human service professional and/or delivery of human services?
  
7. Identify the purposes and limitations of ethical service delivery.
  
8. What is difficult about the practice of confidentiality and why is it important?
  
9. How does culture impact ethical service delivery?
  
10. What rights do clients have in human services?